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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I have used a competitive provider at my home and at my office for several years now. I have experienced better customer support and better service quality from this alternative provider. I feel that approving the USTelecom petition would result in even worse customer support from AT&T/Comcast.

I recently moved to a new home which I purchased. Before moving, I checked to see what broadband service was available, and AT&T's website said that it, and thus the alternative provider I used in my old residence, was available. After we bought the home, moved in, and endured three separate service visits from AT&T, we were informed that service was not, in fact, available from AT&T due to "distance from the node". It is inconceivable that the distance to the node might have changed from the time we checked with them. They were lying to me.

As a result, I have only one option for broadband, Comcast. Their customer support is poor, and the service is passable, but experiences interruptions. I want my old provider back.

Approving the USTelecom petition would make things even worse for me. Don't do this.

Jay L